

Polished Concrete — Care and Maintenance Guide

Our polished concrete products are designed to be durable, low maintenance and easy to live with day-to-day. However, here are some guidelines to consider, which will help maintain the appearance of your polished concrete product:

Concrete Appearance and Characteristics

Our concrete products are handmade and finished and as such retain certain characteristics from their production that are not considered faults. These include variations in colour and appearance of the surface, as well as pinholes/voids.

As the concrete ages, it develops a patina, which may include the appearance of further small pinholes and, rarely, fine hairline cracks. These are deemed normal and not structural in nature.

General Cleaning and Maintenance

- The polished concrete surface has a high-performance sealer applied, which is generally resistant to everyday substances such as food, liquids, etc.
- However, **avoid leaving any soiled substances on the surface**; immediately wipe any spills using a **soft damp cloth**. Do not use an abrasive scourer or steel wool on the surface as it may dull the surface.
- In the event of stubborn or dried stains, or if the surface requires a more thorough cleaning, we advise use of a **non-abrasive, neutral pH cleaner***.
- If the surface comes into contact with any potentially damaging substances, (e.g. acids, bleach, harsh cleaning products) immediately and thoroughly **rinse the area down with clean water and wipe dry**.

Heat Resistance

Although the surface is heat resistant, placing hot items directly onto your polished concrete is discouraged. Excessive localised heat may result in damage to the concrete due to thermal shock. Always place hot items onto a heat mat or trivet.

* Numerous suitable products are available from both general hardware and specialist stone product retailers. They are typically labelled as 'stone floor cleaners' and will advertise as being neutral pH and non-abrasive. Please contact us if you require further information.

Scratches, Cracks and Edge Chipping

Our polished concrete products are designed to resist scratching and chipping, yet they are still susceptible to damage if reasonable care is not taken:

- Avoid high impact to the surface, particularly on the edges.
- Minimise potential scratches and abrasions—avoid dragging heavy, rough or sharp objects along the surface.
- Excessive weight on the surface should be avoided, so please discourage standing on the tabletop.

Outdoor Use

Our polished concrete is suitable for use outdoors, but please be aware that constant exposure to the elements, i.e. direct sunlight/rain may result in slight colour change over an extended period.

Depending on the level of exposure to which your concrete tabletop is subjected, the sealed surface may benefit from resealing after a period of time, the length of which will vary greatly depending on many factors such as local climate, exposure to the elements, maintenance, etc.

